



Name: Robert Camp.

Country: USA.

Education:

PhD in Logistics and Operations Research from the University of Pennsylvania.

MBA from Cornell University.

BS in Civil Engineering from Cornell University.

### **Biography:**

Camp served as the Director of Performance Measurement and Benchmarking at Xerox in the United States which is responsible for expanding and standardizing metrics across all of the company's customer operations. Camp has presented Xerox's benchmarking experience at numerous major international events, presenting in 29 countries across Europe, Asia, Africa and the Americas. He has been honored four times by Xerox for his leadership in benchmarking. Camp helped establish and manage the International Benchmarking Center in Houston, Texas. He is the first President of the Global Benchmarking Network. He also served as Director of Best Practice in the United States, a global research, education and consulting organization focused on attracting, sharing and adopting best practices. He has worked for Mobil Oil and DuPont. He has 30 years of supply chain management experience, and has worked with government organizations, non-profit organizations, educational centers and a large number of local and global industrial and service companies.

### **Publications:** *(Get it via Amazon)*

-1998: Book ([Global Cases in Benchmarking: Best Practices from Organizations Around the World](#)).

-1994: Book ([Business Process Benchmarking: Finding and Implementing Best Practices](#)).

-1989: Book ([Benchmarking: The Search for Industry Best Practices that Lead to Superior Performance](#)).

**References:** (Wikipedia.com) ,(www.blog.bpir.com) ,(www.ithacajournal.com) ,(www.bestprax.com).



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